

Duncan Telecommunications, LLC Cable Internet Service Agreement



PLEASE COMPLETE FORM IN BLACK INK

Name: _____ Phone: _____

Mailing Address

City, State, Zip: _____

Physical Address

City, State, Zip: _____

1. Account Type (The charges listed below do not include cable installation or modem/equipment costs.)



- Standard Broadband: 12Mbps / 1Mbps (*350 Gb/Mo) \$39.95
- Bronze Broadband: 1Mbps / 256Kbps (*250 Gb/Mo) \$24.95
- Broadband Dual Account 2: 12Mbps / 1Mbps (*350 Gb/Mo) \$69.90

**All DTiNET Internet access customers are subject to the monthly bandwidth thresholds specified. Bandwidth consumption in excess of this is subject to an overage charge. Please review the Acceptable Use Policy at www.duncantelecommunications.com.*

Duncan Telecommunications does not currently offer or support wireless routers. To obtain wireless service, the customer is solely responsible for the purchase, set up & maintenance of a wireless router.

****VERY IMPORTANT** Monthly electronic invoices, email reminders, and account notifications will be sent to your email address. Please provide your primary email address below.**

@ _____

By my signature, I acknowledge that I have read and agree to abide by the terms and policies outlined above and below, as well as detailed and regularly updated terms and policies on www.duncantelecommunications.com. Please keep and maintain a copy of this document for your records.

I hereby authorize Duncan Telecommunications to charge my account in advance for all charges for services provided by Duncan Telecommunications that I may accrue, including fees for and other services that I might order as an extension of this account. I authorize Duncan Telecommunications to do so by the method selected (including my credit card if that is the payment method indicated).

I understand that in all circumstances, I, not Duncan Telecommunications, am responsible for any usage charges incurred, whether in error or deliberate, and whether or not under the advice of Duncan Telecommunications.

I agree to be bound by Duncan Telecommunications Terms of Service, Acceptable Use, and other policies as found online at: www.duncantelecommunications.com

I understand that Duncan Telecommunications is responsible for the cable access portion of my account, and that Technical Support issues relating to the functioning of the cable modem and access will be handled by Duncan Telecommunications 24/7 technical support (866-761-5670).

I certify that I am 18 years of age or older, a legal resident of the United States, and fully authorized to order the services selected herein. I certify that the foregoing information is true to the best of my knowledge. I agree that my faxed signature shall be deemed valid and legal.

Signature: _____ **Date:** _____

**Please return this signed document to:
Duncan Telecommunications, LLC
P.O. Box 685 – Wilmington, VT 05363**