

# Duncan Telecommunications, LLC

## Fiber to the Home Internet Service Agreement



The following Service Agreement should only be completed by customers who will be served Fiber Optically.  
Please contact our office at (802) 464-2233 to confirm availability at your location.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Mailing Address, City, State, Zip: \_\_\_\_\_

Physical Vermont Address, City, State, Zip: \_\_\_\_\_

PROPERTY OWNER

TENANT OR SEASONAL RENTAL

**1. ACCOUNT TYPE:** *(The charges listed below do not include installation fees.)*

### RESIDENTIAL AND BUSINESS SERVICE TIERS

|                          |               |                   | <u>1 Year Contract</u> | <u>Without Contract</u> |
|--------------------------|---------------|-------------------|------------------------|-------------------------|
| <input type="checkbox"/> | STANDARD PLUS | 100Mbps / 100Mbps | N/A                    | \$49.95/Mo              |
| <input type="checkbox"/> | PLATINUM      | 500Mbps / 500Mbps | \$59.95/Mo             | \$69.95/Mo              |
| <input type="checkbox"/> | PLATINUM PLUS | 1 Gbps / 500Mbps  | \$89.95/Mo             | \$99.95/Mo              |

**2. CONTRACT TYPE:**  1 YEAR CONTRACT  NO CONTRACT

*(Contracts apply to Platinum & Platinum Plus subscribers only. See contract pricing above. Terms & Conditions apply.)*

**Duncan Telecommunications does not currently offer or support wireless routers. To obtain wireless service, the customer is solely responsible for the purchase, set up & maintenance of a wireless router.**

By my signature, I acknowledge that I have read and agree to be bound by Duncan Telecommunications' Terms of Service, Acceptable Use, and other policies as found online at: [6ddb3f13f1b32663564aaf910303685b3b5de5.pdf \(duncantelecommunications.com\)](https://www.duncantelecommunications.com/6ddb3f13f1b32663564aaf910303685b3b5de5.pdf)  
Please keep a copy of this document for your records.

I hereby authorize DTLLC to charge my account in advance for all charges for services provided by DTLLC that I may accrue, including fees for other services that I might order as an extension of this account. I authorize DTLLC to do so by the payment method provided, including my credit card and checking/savings account.

I understand that in all circumstances, I, not DTLLC, am responsible for any usage charges incurred, whether in error or deliberate, and whether or not under the advice of DTLLC.

I certify that I am 18 years of age or older, a legal resident of the USA, and fully authorized to order the services selected herein. I certify that the foregoing information is true to the best of my knowledge. I agree that my electronic signature shall be deemed valid & legal.

I acknowledge that all equipment provided by DTLLC at the time of installation remains the property of DTLLC. I accept responsibility for any abuse or damage that may occur to this equipment during its service life. I agree to not modify, alter, or tamper with the equipment, or its related connections, and I understand that I am financially responsible for the repair or replacement costs of any company owned equipment. I accept that I am financially responsible for any deliberate and/or physical damage to said equipment. Upon termination or suspension of service, I agree to allow DTLLC to, upon reasonable notice, retrieve equipment no longer in use.

Signature \_\_\_\_\_ Date: \_\_\_\_\_

**Please return this signed document by email or mail to the following:**

**Email:** CUSTOMERCARE@DUNCANCABLE.COM

**Mail:** Duncan Telecommunications, LLC  
P.O. Box 685 - Wilmington, VT 05363