

Duncan Telecommunications, LLC

Fiber to the Home Internet Service Agreement



The following Service Agreement should only be completed by customers who will be served Fiber Optically.
Please contact our office at (802) 464-2233 to confirm availability in your location.

Name: _____ Phone: _____

Email Address: _____

Mailing Address, City, State, Zip: _____

Physical Vermont Address, City, State, Zip: _____

PROPERTY OWNER

TENANT OR SEASONAL RENTAL

1. ACCOUNT TYPE: *(The charges listed below do not include installation fees.)*

RESIDENTIAL AND BUSINESS SERVICE TIERS

			<u>1 Year Contract</u>	<u>Without Contract</u>
<input type="checkbox"/>	STANDARD PLUS	50Mbps / 50Mbps	N/A	\$49.95/Mo
<input type="checkbox"/>	PLATINUM	100Mbps / 100Mbps	\$59.95/Mo	\$69.95/Mo
<input type="checkbox"/>	PLATINUM PLUS	1 Gbps / 300Mbps	\$89.95/Mo	\$99.95/Mo

2. CONTRACT TYPE: 1 YEAR CONTRACT NO CONTRACT

(Contracts apply to Platinum & Platinum Plus subscribers only. See contract pricing above. Terms & Conditions apply.)

Duncan Telecommunications does not currently offer or support wireless routers. To obtain wireless service, the customer is solely responsible for the purchase, set up & maintenance of a wireless router.

By my signature, I acknowledge that I have read and agree to be bound by Duncan Telecommunications' Terms of Service, Acceptable Use, and other policies as found online at: [6ddb3f13f1b32663564aaf910303685b3b5de5.pdf \(duncantelecommunications.com\)](https://www.duncantelecommunications.com/6ddb3f13f1b32663564aaf910303685b3b5de5.pdf)
Please keep a copy of this document for your records.

I hereby authorize DTLLC to charge my account in advance for all charges for services provided by DTLLC that I may accrue, including fees for other services that I might order as an extension of this account. I authorize DTLLC to do so by the payment method provided, including my credit card and checking/savings account.

I understand that in all circumstances, I, not DTLLC, am responsible for any usage charges incurred, whether in error or deliberate, and whether or not under the advice of DTLLC.

I certify that I am 18 years of age or older, a legal resident of the USA, and fully authorized to order the services selected herein. I certify that the foregoing information is true to the best of my knowledge. I agree that my electronic signature shall be deemed valid & legal.

I acknowledge that all equipment provided by DTLLC at the time of installation remains the property of DTLLC. I accept responsibility for any abuse or damage that may occur to this equipment during its service life. I agree to not modify, alter, or tamper with the equipment, or its related connections, and I understand that I am financially responsible for the repair or replacement costs of any company owned equipment. I accept that I am financially responsible for any deliberate and/or physical damage to said equipment. Upon termination or suspension of service, I agree to allow DTLLC to, upon reasonable notice, retrieve equipment no longer in use.

Signature _____ Date: _____

Please return this signed document by email or mail to the following:

Email: CUSTOMERCARE@DUNCANCABLE.COM

Mail: Duncan Telecommunications, LLC
P.O. Box 685 - Wilmington, VT 05363