

Duncan Telecommunications, LLC

Cable Internet Service Agreement

PLEASE COMPLETE FORM IN BLACK INK

Name: _____ Phone: _____

Email Address: _____

Mailing Address, City, State, Zip: _____

Physical Vermont Address, City, State, Zip: _____

1. Account Type: *(The charges listed below do not include cable installation or modem/equipment costs.)*



- | | |
|--|------------|
| <input type="checkbox"/> Standard Broadband: 25Mbps / 2Mbps (*700 Gb/Mo) | \$39.95/Mo |
| <input type="checkbox"/> Bronze Broadband: 1Mbps / 256Kbps (*250 Gb/Mo) | \$24.95/Mo |
| <input type="checkbox"/> Broadband Dual Account: 25Mbps / 2Mbps (*700 Gb/Mo) | \$69.90/Mo |

**All DTINET Internet access customers are subject to the monthly bandwidth thresholds specified. Bandwidth consumption in excess of this is subject to an overage charge. Please review the Acceptable Use Policy at www.duncantelecommunications.com.*

Duncan Telecommunications does not currently offer or support wireless routers. To obtain wireless service, the customer is solely responsible for the purchase, set up & maintenance of a wireless router.

By my signature, I acknowledge that I have read and agree to abide by the terms and policies outlined above and below, as well as detailed and regularly updated terms and policies on www.duncantelecommunications.com. Please keep and maintain a copy of this document for your records.

I hereby authorize Duncan Telecommunications to charge my account in advance for all charges for services provided by Duncan Telecommunications that I may accrue, including fees for and other services that I might order as an extension of this account. I authorize Duncan Telecommunications to do so by the payment method selected (including my credit card if that is the payment method indicated).

I understand that in all circumstances, I, not Duncan Telecommunications, am responsible for any usage charges incurred, whether in error or deliberate, and whether or not under the advice of Duncan Telecommunications.

I agree to be bound by Duncan Telecommunications Terms of Service, Acceptable Use, and other policies as found online at: www.duncantelecommunications.com

I understand that Duncan Telecommunications is responsible for the cable access portion of my account, and that Technical Support issues relating to the functioning of the cable modem and access will be handled by Duncan Telecommunications 24/7 technical support (866-761-5670).

I certify that I am 18 years of age or older, a legal resident of the United States, and fully authorized to order the services selected herein. I certify that the foregoing information is true to the best of my knowledge. I agree that my faxed signature shall be deemed valid and legal.

Signature: _____ Date: _____

Please return this signed document by email or mail to the following:

EMAIL: CUSTOMERCARE@DUNCANCABLE.COM

MAIL: Duncan Telecommunications, LLC

P.O. Box 685

Wilmington, VT 05363