

# Duncan Telecommunications, LLC

## Fiber-to-the-Home Internet Service Agreement



The following Service Agreement should only be completed by customers who will be served fiber-optically. Please contact our office at (802) 464-2233 to confirm availability in your location.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Mailing Address, City, State, Zip: \_\_\_\_\_  
 Physical Address, City, State, Zip: \_\_\_\_\_

**1. Account Type** (The charges listed below do not include cable installation or equipment costs.)



**RESIDENTIAL AND BUSINESS SERVICE TIERS**

			<u>1 Year Contract</u>	<u>Without Contract</u>
<input type="checkbox"/>	STANDARD PLUS	30Mbps / 10Mbps	N/A	\$49.95/Mo
<input type="checkbox"/>	PLATINUM	50Mbps / 30Mbps	\$59.95/Mo	\$69.95/Mo
<input type="checkbox"/>	PLATINUM PLUS	100Mbps / 60Mbps	\$119.95/Mo	\$199.95/Mo

**Duncan Telecommunications does not currently offer or support wireless routers. To obtain wireless service, the customer is solely responsible for the purchase, set up & maintenance of a wireless router.**

**Very important: All email reminders & account notifications will be sent to your Duncan Telecommunications email address unless you indicate a preferred contact email address here:**  
 \_\_\_\_\_@\_\_\_\_\_

By my signature, I acknowledge that I have read and agree to abide by the terms and policies outlined above and below, as well as detailed and regularly updated terms and policies on Duncan Telecommunications' websites. Please keep and maintain a copy of this document for your records.

I hereby authorize Duncan Telecommunications to charge my account in advance for all charges for services provided by Duncan Telecommunications that I may accrue, including fees for and other services that I might order as an extension of this account. I authorize Duncan Telecommunications to do so by the method selected (including my Credit Card if that is the payment method indicated).

I understand that in all circumstances, I, not Duncan Telecommunications, am responsible for any usage charges incurred, whether in error or deliberate, and whether or not under the advice of Duncan Telecommunications.

I agree to be bound by Duncan Telecommunications, LLC's Terms of Service, Acceptable Use, and other policies as found online at: <https://www.duncantelecommunications.com/fiber-terms-and-conditions-of-use>

I certify that I am 18 years of age or older, a legal resident of the United States, and fully authorized to order the services selected herein. I certify that the foregoing information is true to the best of my knowledge. I agree that my faxed signature shall be deemed valid & legal.

I acknowledge that all equipment provided by Duncan Telecommunications at the time of installation remains the property of Duncan Telecommunications. I accept responsibility for any abuse or damage that may occur to this equipment during its service life. I agree to not modify, alter, or tamper with the equipment, or its related connections, and I understand that I am financially responsible for the repair or replacement costs of any company owned equipment. I accept that I am financially responsible for any deliberate and/or physical damage to said equipment. Upon termination or suspension of service, I agree to allow Duncan Telecommunications to, upon reasonable notice, retrieve equipment no longer in use.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Please return this signed document to: **Duncan Telecommunications, LLC**  
**P.O. Box 685 - Wilmington, Vermont 05363**